



April 5, 2013

Dear Falcon Hills Resident:

Along with this month's bill, here are several important announcements:

Now that warmer weather is here, it's time to implement the District's 'Demand Management' strategy for water use in Falcon Hills. As in previous years, this strategy encourages residents to practice voluntary water conservation and observe scheduled irrigation times in an effort to reduce inefficient water use. Scheduling neighborhood irrigation times helps us plan appropriate work/rest periods for our wells and more easily manage the water levels in our storage tanks. Conservation practices benefit us all since increased demand from excess irrigation requires the development of expensive new water resources. Water is a precious resource to be used wisely – particularly since we live in a semi-arid region. It's important to know that the District's operations funding is self-sustaining, which means that the cost of delivering water to you is reflected in our rates. Voluntary water conservation helps reduce the peak-season draw-down of the aquifers, thereby decreasing the need for (and use of) more costly supplemental water sources. It also protects and prolongs the life of our water wells and equipment, indirectly minimizing future rate increases to you.

Starting this month, PBHMD once again requests that residential and commercial landscape irrigation be limited to three (3) days a week: Sundays, Tuesdays, and Thursdays (the same as in prior years). This sensible practice is to be observed regardless of weather conditions. Please adjust your sprinklers to water either early morning (before 10 a.m.) or late evening (after 6 p.m.) to minimize unnecessary water loss. Don't inadvertently water driveways, streets, or rock beds. Remember to cut back or eliminate watering during rainy periods. Drip irrigation systems for trees/shrubs can be used any day of the week. Low-volume hand watering (for trees/plants/shrubs) is also acceptable any day using a watering can or garden hose equipped with a trigger nozzle. Customers requesting exceptions should contact me with details.

Your water shut-off valve needs to be visible and operational. Spring has sprung and many residents are starting up their landscaping chores and/or considering some yard-overhaul projects. If this applies to you, please be sure your water shut-off valve remains exposed, as per PBHMD's requirements. The valve is typically located in your front yard, approximately 10-20 feet behind the curb and 5-10 feet from your side lot line. Operation of the valve is only authorized by the District, but homeowners should know its location and see to its maintenance. It's important that this valve not only be accessible, but also workable. **Over the next few months, District staff will be inspecting and testing the curb stop at each residence in the neighborhood to ensure that it is able to be located and that it functions. We'll test it using your outside water spigot.** You'll be contacted if we can't locate the valve and/or find it non-operational.

Did you know that you can upgrade to a radio-read water meter at any time, simply by contacting us? Current cost of this equipment is just under \$160 (meter head only). Having a radio-read meter eliminates the need for us to physically enter onto your property to determine your monthly usage prior to preparing your bill. Additionally, the radio-read meters have the ability to detect leaks in your home – we'll notify you if we get a 'leak warning' on your account during our monthly rounds. Since 2005, all new homes, as well as inoperative current installations, are required to purchase and install the new equipment. It will be several

years before the entire neighborhood is phased over to the new system. Please contact Steve Knepper at (719) 332-8832 or steve@pbhmd.com, if you're interested in upgrading your meter head at this time.

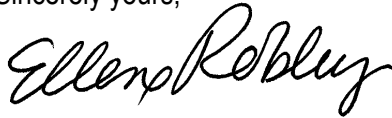
The open spaces in Falcon Hills are for pedestrian traffic only! The District owns and maintains several of the open space and drainage areas within Falcon Hills. Along with the El Paso County Sheriff's Office, we often receive calls about the nuisance and noise from dirt bikers and four-wheelers in these areas. It is, in general, a crime to use motorized vehicles in any of the open spaces, drainage ditches, undeveloped land or construction areas, so your cooperation along these lines is appreciated.

The El Paso County Department of Transportation is responsible for the care and maintenance of the roads in Falcon Hills. If you wish to report a concern (e.g., potholes, hazardous cracks, poor drainage, etc.), you can do so online at http://adm2.elpasoco.com/transprt/service_request.asp. If you prefer to speak with someone in person, please call (719) 520-6891.

Finally, the next regularly scheduled monthly meeting of the PBHMD Board of Directors will be held on Tuesday, April 18th at 7:00 p.m. at the District Office, which is located at 9830 Liberty Grove Drive.

I encourage you to come and meet our five (5) board members, all residents of the District – Doug Burrer, David Dalton, Kim Griffin, Calvin Pollard and Floyd Roberts – and participate in the meeting. As always, I am available for your comments, questions and/or concerns. The easiest way to reach me is on my cell phone at (719) 351-7438 or via email to pbhmd@pbhmd.com. Thank you!

Sincerely yours,

A handwritten signature in black ink that reads "Ellen Robley". The signature is fluid and cursive, with the first name "Ellen" and last name "Robley" clearly distinguishable.

Ellen Robley, District Administrator
Paint Brush Hills Metropolitan District